**Warwickshire School Health and Wellbeing Service**

**Year 5 & 7 – Subject to Child Protection**

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| **Name:** | **School Nurse** | **Warwickshire Area:** | **Rugby** |

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| **Please could you describe the issue the service user was experiencing and seeking advice for?** |
| WSHWBS were invited to attend an Initial Child Protection Conference (ICPC) virtually during the Covid-19 outbreak. This took place via Microsoft Teams |
| **Please describe the care you provided:** |
| I contacted the Social Worker to advise that we would be attending virtually and provided details for this. I obtained contact details for parents in order to undertake Holistic Health Assessments on both the young people prior to the ICPC. I also requested a copy of the Single Assessment in order to prepare for the ICPC.  I contacted the parent via the telephone and was able to complete a comprehensive Holistic Health Assessment with the 2 young people. The young people engaged very well and reported that they enjoyed the opportunity to talk to me over the telephone. I was also able to share with the Year 7 pupil the ChatHealth number if they needed support while school was closed. I also shared the Parentline number with the parent if they also needed support from WSHWBS.  Following reading the Single Assessment, I was able to complete a comprehensive Initial Case Conference report including a chronology of WSHWBS’s input with the family. This report along with Holistic Health Assessments, was forwarded to both the Independent Reviewing Officer (IRO) and the Social Worker. |
| **Please describe the outcomes of the care provided to the service user:** |
| WSHWBS were able to attend the virtual conference via Microsoft Teams and share current and historical information. I was able to obtain a clear picture of the young people’s emotional Health and well-being. I was able to share the voice/ wishes and feelings of the young people and support any concerns and positives discussed within the meeting. The Year 7 pupil and their family were provided with details on how to contact WSHWBS during the school closures. The Year 7 pupil did contact me via ChatHealth the next day as a test and I was able to contact her to answer her question. This was very encouraging as I felt confident that if they had any concerns then they would use this avenue to contact a School Nurse. WSHWBS were able to provide comprehensive Holistic Health Assessments and ICPC report that was evidenced based with current health information. |
| **Could you describe the impact of WSHWBS support on this particular contact:** |
| Outcomes:-  Through their engagement with School Health Team, the young people/WSHWBS   * Actively involved in their own care. * Actively involved in sharing their voice and concerns. * The Year 7 Pupil felt confident to contact me via ChatHealth * WSHWBS were able to attend the ICPC via Microsoft Teams and share up to date/evidence based information. * WSHWBS were still able to address and meet the needs of the young people virtually. |